

1. Where are you located?

The Zip Tour is located at Gunstock Mountain Resort in the beautiful lakes region of New Hampshire, just above the south shore of Lake Winnepesaukee in Gilford New Hampshire...[click for directions](#).

2. What is a Zip Tour?

Gunstock's Zip Tour is a series of 5 zip lines beginning in the Base Area to the Summit of the Mountain and back to the Base Area.

3. How long are the Zip Lines?

The Zip Tour consists of 5 Zip Lines...

Zip Name	Length	Vertical Drop	Height off Ground	Potential Speed
Demo Zip	45 Feet	4 Feet	6 – 8 Feet	6 mph
Training Zip	450 Feet	40 Feet	20 – 30 Feet	15 mph
Summit Zip	273 Feet	43 Feet	20 Feet	25 mph
Recoil Zip	3,981 Feet	688 Feet	100-140 Feet	65 mph +
Pistol Zip	3,804 Feet	584 Feet	45 – 50 Feet	60 mph +

4. How much does it cost?

For the approximately 2-2 ½ hour tour our price is **\$65.00**

5. What are the hours of operation:

Weekends and Holidays – First Tour 9:00 AM – Last Tour at 2:00 PM

Please Note: Please arrive ½ hour before your scheduled tour.

6. Do I need to make a reservation?

It is highly recommended that you book your adventure in advance. You can book by phone at **1-603-737-4388**.

Please Note: Voice mail is available during non operational hours and will be checked each morning. However, leaving a message does not ensure a reservation.

Please Note: Full payment will be required when making your reservation.

7. What should I wear?

The Gunstock Mountain Adventure Park Zip Tour is an outdoor adventure above and within the trees. You will experience cold temperatures and be exposed to wind chills while Zipping and the 6 - 10 minute lift ride to the summit during the winter months so please dress appropriately.

- Dress in layers with wicking layers closest to the skin, insulating layer next, and a wind and water resistant outer layer.
- Closed Toe Treaded shoes that will provide traction while walking on wooden decks and walkways and steps, metal staircases, across dirt, mud, and/ or ice and snow, including active ski trails.

- Snowboard boots (soft) are allowed but Ski Boots are prohibited.
- A specific climbing helmet will be provided to all guests. However, ski or snowboard helmets may be acceptable.
- Please note: Adventure Park staff reserve the right to disallow the use of any personal equipment and in their judgment will decide whether the guest can proceed with the Zip Tour.

8. Are there any restrictions?

- **Age - must be 10 years old at the time of participation**
- **Weight - between 50 – 260 lbs**
- **Height – must be between 4' and 6'8" tall.**

9. What time do I need to arrive?

As the Zip Tour can be sold out on any given day it is vital you get here on time for the start of your session (we recommend you arrive ½ hour prior to your scheduled tour). If you arrive late and miss your tour, or cancel on the day, you will still be charged the full price. Arriving on time means no one gets stressed out or disappointed. Factor in extra time for driving to Gunstock Mountain Resort, parking, getting to the Admissions Center, filling out forms, and using the restroom.

10. Is there any paperwork to fill out? Do I have to sign a Liability Release?

Whenever you are about to have too much fun there is always paperwork to fill out. All participants must complete a Liability Release prior to beginning your tour. A signature from a parent/ guardian is required for all participants under the age of 18.

11. Can I bring my camera/camcorder?

Yes, you may bring your camera or camcorder, however, you may not use a camera any time you are suspended on a zip line. The camera must be stowed and secured safely and not interfere with the use of the Zip Tour trolley or harness and to eliminate the risk of dropping equipment with guests and/ or employees on the ground below. In addition, we do have options for you to preserve the memory of your Zip Tour. “Timeless Memories” photographers will be on hand to capture your adventure making a complete CD of your photographs for you to share. The Mountainside Outfitter retail shop offer GoPro video cameras for rent or purchase with helmet mounts and/ or chest harnesses.

12. Are there storage or changing facilities?

We have a free basket room for any extra gear you need to store while you are in the trees. Restrooms are available with a changing room for your convenience and privacy. We cannot be responsible for personal items left unattended.

13. Is there a guide with you on the tour?

You will receive a safety briefing and training from our Tour Guides as you begin your adventure. Depending upon the business levels your group (up to 12) will either be escorted by two guides through the tour OR you will meet your guides at each platform. Whichever scenario, you will be guided through the entire tour and will always have the opportunity to ask questions and/ or seek advice on completing this thrilling adventure.

Please note: The guides reserve the right to remove guests from any of the courses if safety equipment and/ or procedures are not followed.

14. How long does the Zip Tour take?

The Gunstock Mountain Adventure Park Zip Tour can take upwards of 2 – 2 ½ hours.

15. How high will we be zipping or climbing towers to zip?

While on the Zip Tour you will experience the following heights & elements of the tour:

- Zip lines as high as 100 – 140 feet above the ground.
- You will be climbing metal spiral staircases as high as 40 feet above the ground.
- You will be preparing to zip while standing on platforms as high as 50 feet above the ground.
- You will be zipping above the trees as well as within the trees.

16. What if I can't bring myself to do the tour?

If you decide that the Zip Tour is not for you on the Demo or the Training Zip you will be issued a pro-rated refund. If you decide that the Zip Tour is not for you after you load the Panorama Summit Chairlift our staff will get you down safely by an alternative method but there will be no refund at that point.

17. Is it safe?

Safety is paramount at Gunstock's Zip Tour, the equipment is state of the art and the Guide Staff will provide training on the use of the equipment to keep the ride safe and FUN! We will guide you through the safety protocol, teach you how to use the safety equipment, and make you feel comfortable that you will be safe throughout the adventure.

That said, Gunstock's Zip Tour contains elements and activities that can be considered physically testing and/ or strenuous including but not limited to:

- Wearing a harness and carrying up to 15 lbs of safety equipment
- Riding a surface lift
- Walking up to 500 yards, some of which may be on ski trails in active use
- Loading, Riding, and Off loading an aerial chairlift
- Climbing significant staircases and walking on elevated walkways
- Walking across turf, dirt, mud, snow, and/ or ice

You or your parents/guardian will be required to sign a Liability Release before being allowed to take the Zip Tour.

18. What happens in bad weather?

Gunstock's Zip Tour will not operate in inclement weather be it rain, snow or with sustained winds in excess of 30MPH.

19. What is your cancellation policy?

You can cancel your Adventure by calling the Adventure Park reservation line at 1-603-737-4388. The policy is:

- Cancellation 48 hours or more prior to Adventure – Full Refund
- Cancellation less than 48 hours prior to Adventure – Rain Check (Full Value) valid through the end of the current (summer or winter) season.
- No call for cancellation or no show – Loss of Payment

If for some reason we need to close the Zip Tour for reasons beyond our control and you have already started the tour we will do our best to find alternative dates or times for you and your party to visit at reduced rates.

20. Can my under 18 yr old son/daughter go through the course alone?

Yes and no. An adult (over 18 years old) must accompany any minors age 10 – 15. Zip Tour riders must be willing and able to operate the equipment on their own as each Zip Tour rider will ride each line independently. Accompanying adults can and in some cases will be required to ride on the line next to the minor but will be on a separate line. All minor participants (under the age of 18) are required to have a Waiver and Release of Liability signed by a parent or guardian.

21. Can I do the course if I'm pregnant?

The Gunstock Mountain Resort Summer Adventure Park policy is that we recommend that pregnant women *do not* take part in the Zip Tour (as it is a series of robust zip lines and there are associated risks). However, we do not want to be discriminatory and ultimately the choice is yours. We are not medical experts and therefore suggest that you seek advice from your doctor on the matter.

If you decide to proceed, you do so with the full knowledge that the Zip Tour may incur risks to an unborn child.

22. What if I have a pre-existing medical condition?

The staff at Gunstock Mountain Resort Summer Adventure Park are not medically qualified and are not in a position to assess the capacity of participants to ride the Zip Tour. It remains your responsibility to undertake such an assessment prior to taking the tour. We advise you to visit the resort prior to booking to undertake your own risk assessment. You may also wish to contact your doctor for further advice.

23. Can I bring my dog?

Although we like seeing families and their pets visit the resort, for the safety of the guests enjoying Gunstock in various ways (on skis, snowboards, tubing, Riding zip lines, etc.) dogs are not welcome on property during the winter season.