

## **Adventure Park: Premium Adventure & Discover Adventure**

**Requirements:** Be sure you are meeting the correct requirements for the adventure you have chosen.

**Zip Tour:** Age 10+ (10-15 must be accompanied by adult), Height 4'0" - 6'8", Weight 50-260 lbs.

**Segway:** Age 14+, Weight 100 - 250lbs

**Aerial Treetop Adventures Explorer Course:** Ages 6-11 Reach 4'7" (flat footed) with fingertips

**Aerial Treetop Adventures Adult Course:** Ages 12 & 13 must have an adult in the course with them at all times. Ages 14 & 15 are required to have an adult supervise from the ground or trees.

**Spider Climber:** Weigh 40-250lbs, **Bungee Jump:** Weigh 25-250lbs, **Stunt Jump:** 6+ years old & weigh under 250lbs, **Climbing Wall:** Weigh 40-250lbs, **Mountain Coaster:** Driver must be at least 54". Passenger must be 3 years old and 38" + & ride with another person that is both 16+ years old and at least 54" tall. Maximum height for any passenger is 84" tall. An individual (or two passengers combined) must weigh no more than 375lbs on a dry track or 330lbs in wet conditions.

**Waivers:** Anyone under the age of 18 must have a signed waiver by a supervising adult on site or have a pre-signed and notarized waiver upon arrival. Ages 16 and 17 can participate without an adult on site however must have the waiver notarized and signed ahead of time.

**Arrival:** Your Discover Adventure is good for all day based upon our scheduled hours of operation during the season. If you are doing a Premium Adventure, please be sure to arrive for your scheduled premium tour at least 30 minutes prior to your reserved time. Arriving on time allows for a relaxed start to your adventure. Factor in extra time for driving to Gunstock Mountain Resort, parking, getting to the Admissions Center, filling out forms and using the restroom. If you miss your session there are no refunds.

**Dressing Appropriately:** Please wear closed-toe and closed-heel shoes for the Zip and Segway Tours, Aerial Treetop Course, Mountain Coaster, Climbing Walls, Slackline, and Summer Tubing. Open-toe and open-heel shoes are NOT allowed. The Gunstock Mountain Adventure Park Attraction Staff reserve the right to determine whether the apparel and/ or footwear are adequate for the chosen adventure. Croc brand or similar footwear Are Not considered to be adequate. Be prepared for sun exposure and other weather elements.

**Cancellation Policy:** You may cancel your Premium Adventure or Discover Adventure by calling the Adventure Park reservation line at 603-737-4388. The policy reads:

- Cancellation 48 hours or more prior to Adventure- Full refund or reschedule
- Cancellation less than 48 hours prior to Adventure - Full value on a non-expiring gift card or reschedule
- No call for cancellation or no show- Loss of payment

Please Note: Your reservation is not considered cancelled until you have verification from a Gunstock Mountain Adventure Park Associate. Sometimes, unfortunately, we might need to close the Adventure Park for reasons beyond our control. If you have already started the tour we will do our best to find alternative dates or times for you and your party to visit again. You will be issued a Rain Check to use prior to the end of the current season. Rain checks are transferable but are only valid for the adventure for which it is issued. Therefore, all participants must meet the age, height, and weight requirements of that adventure.

**Please note: Although we make every effort to watch the weather and prepare for potential issues, severe storms can develop without warning and can interrupt operations abruptly.**

**Inclement Weather Policy:** Gunstock's Premium Adventure Zip and Segway Tours, and Discover Adventure (including Aerial Treetop Adventure) may not operate due to inclement weather be it rain, snow, excessive wind, or lightning. If the weather forces us to cancel operations for the day (prior to opening) we will reschedule your adventure. In this event we will do our best to notify our guests but it may not be possible to contact everyone prior to their departure for the resort. If the weather is marginal, please check the website for updates or call for a status update at 603-737-4388. If a storm develops during your tour and we are forced to close down for the remainder of the day, you will be issued a Rain Check to use prior to the end of the current season. Rain checks are transferable but are only valid for the adventure for which it was issued; therefore, all participants must meet the age, height, and weight requirements of that adventure.

**ZIP Incomplete Tour Policy:** There are no refunds if you decide not to complete the Zip Tour. If you decide that the Zip Tour is not for you on the Demo or the Training Zip you may switch to the Segway Tour if there is availability. If the Segway Tour is full there are no partial or full refunds. You will still be able to enjoy the Discover Adventure for the remainder of the day. If you decide not to continue after you load the Panorama Summit Chairlift, our staff will get you down safely by an alternative method but there will be no refund.

**SEGWAY Incomplete Tour Policy:** If you decide the tour is not for you before entering the Segway trails, you may switch to the Zip Tour if there is availability. If the Zip Tour is full or you chose not to do either Tour there are no partial or full refunds. You will still be able to enjoy the Discover Adventure for the remainder of the day.

**Panorama Lift:** If the Panorama Summit Chairlift experiences a mechanical issue, our on-site Lift Mechanics respond immediately. Typically, the mechanics can provide an estimated repair time which the Adventure Staff will share with guests. Should a lift interruption occur, tours will be rescheduled for a later time that day. Rain checks will be issued for guests who are unable to participate at a later time that day. Lightning and/ or electrical storms in the area will force the Panorama to stop loading resulting in lift interruption. Depending upon the duration of the lift interruption, your tour will either be rescheduled for a later time on the same day, or a ?rain check? will be issued.

During the dates of August 3-5, 2017 there is a Christian Music Festival, SOULFEST, occurring on the grounds of Gunstock Mountain Resort. The Adventure Park operations are impacted slightly due to this event. The Discover Adventure does not include the Scenic Lift Ride during the Festival due to entertainment at the summit of the mountain which requires an event wristband and special lift ticket. Expect your arrival to be slightly delayed due to possible traffic. You will be directed to a specific parking area and shuttled up to the Welcome Center where you will check in.

Thank you again and we look forward to seeing at the mountain.